

## Project Case Study

### **City Lit, London**

#### **| The Challenge...**

Improve the current induction and counter loop systems in order to offer a more adequate service to hearing impaired students

#### **| The Solution...**

A range of Univox fixed and counter induction loop systems along with a Digisystem Conference Microphone and 12 receivers

#### **| The Benefits...**

City Lit now offer and provide improved sound quality and access for those with hearing loss

*Gordon Morris Ltd has enabled deaf students at City Lit to access education, lectures and group discussions in the same way as hearing students.*

### **Disability Support**

The City Lit is an adult education centre providing part-time courses across a wide range of subject areas. At City Lit there is a nationally recognised Centre for Deaf Education. This faculty offers training and support, not only for D/deaf adults, but also for those who wish to work with D/deaf people. These include lipreading and British Sign Language classes, along with teacher training courses.

### **Choosing Gordon Morris Ltd**

In response to feedback on the inadequacy of the current loop and counter loop systems, City Lit decided that a solution was required. Gordon Morris Ltd was recommended to provide this solution by the Royal National Throat, Nose and Ear Hospital and also the Head of Faculty who had previous contact with Gordon Morris. Lorraine Braggins *'felt confident that he (Gordon Morris) would be able to assess our problems/needs and suggest solutions'*.

The solution was to install fixed induction loop systems in 2 classrooms, along with counter loops for a number of information desks. A portable assistive listening device was also supplied in terms of the state of the art Digisystem Conference Microphone with 12 receivers which could be used in any room.

Lorraine described the service provided by Gordon Morris as *'very helpful and efficient, right from the initial consultations through to installation and servicing.'*

### **Improving performance**

The equipment provided has not only made listening easier and less strenuous for students with a hearing impairment, it has improved the sound quality and flexibility of education at City Lit. Where hearing impaired students were straining to listen to important information in lectures and found the sound uncomfortable, the new induction loop systems have enabled students to have access to this teaching alongside those with normal hearing. The Digisystem has provided flexibility for group discussions within various classrooms due to its portability, so a student with a hearing loss will now be able to feel more involved and add more input to group discussions.

### **Quality and Access**

City Lit has now enhanced its positive image as a centre of excellence; this is backed up by the quality of service they supply. The fixed loops have enabled the students to access lipreading lessons with less effort; also lectures can now be delivered to up to 25 students with confidence in the knowledge that this is an effective system. Lorraine believes that *'by offering these solutions to our students, we are providing better sound quality and access for those with a hearing loss'*.

Gordon Morris Ltd would like to thank Lorraine Braggins for her kind cooperation with this article and wishes the students and staff at City Lit the very best for the future.

To find out more about what they can offer visit: <http://www.citylit.ac.uk/>