



The challenge: The existing system had faults and was failing to provide good sound.
The solution: Bosch Conference Microphone System.
The benefits: Good sound clarity and easy to use.



“Quick professional service, thank you.”

Local authorities such as Town Councils are actively looking to improve amenities and the services provided to the public. This is not only to keep in line with standards set in terms of disabilities, but also to have a positive image on the region and the services they provide.

Chard Town Council hold regular Council meetings where all members need to be heard clearly, especially if there are members of the public present. This is a priority when providing people with hearing impairment a satisfactory service so they are able to hear and use local facilities. Enabling hearing aid users to hear clearly is improving their quality of life.

Improved access

The Town Hall is used for a variety of purposes including formal Council Meetings and public meeting sessions. The existing system required replacement, as Zoe Truong, the Town Clerk, explains. *‘Our existing microphone system was crackly and intermittent. A digital Bosch Conference Microphone System was presented, which offered delegate*

and chairman units’ The system has an output to allow connection to the PA system.

Professional service

‘Gordon Morris Ltd. not only supply assistive hearing equipment, they offer a complete package from surveying your building right through to installation and aftercare.’ Chard Town Council received this from Gordon Morris Ltd., who initiated a full redesign, installation and training. As Zoe describes, *‘the training provided with the system was really useful to our staff’.*

Chard Town Council can now have meetings with the public, confident that all will hear with clearer sound from new microphone systems.



Gordon Morris Ltd. would like to thank Zoe Truong for her kind cooperation with this article and wishes everyone at Chard Town Council the best for the future.